

Appeal Process

Should your loan application be rejected or denied, the loan committee's decision may be appealed.

The following are the steps of this process:

- Step 1: A written request for reassessment of an application must be made to the Community Futures 16/37 General Manager within 30 days of the original decision.
- General Manager shall review the application and make a ruling.
- Step 2: Should you find the resolution unsatisfactory, the second review of appeal can be made to the Board of Directors.
- Once again, a written request needs to be presented to the General Manager within 30 days of the first ruling
- The General Manager will then call a meeting of at least 3 Board of Director members to provide a ruling.
- Step 3: In the event, the ruling is still unsatisfactory, you then have the right to make an appeal to the Northern BC Trade and Finance Group.
- A written request needs to be sent to the above noted committee within 30 days of the second ruling.
- All rulings of the Northern BC Trade and Finance Group are final and there is no further recourse to appeal.